



Job Description

POSITION TITLE: Regional Global Health Advisor

LOCATION: Nairobi

RESPONSIBLE TO: ARC Senior Global Health Advisor

STATUS: Full time

COUNTRY PROGRAM: Somalia

DATE: June 8th, 2018

COUNTRY PROGRAM DESCRIPTION

The overall objective of the American Refugee Committee (ARC) Somali program is to prevent death and alleviate human suffering among drought affected internally displaced persons (IDPs) in settlements, returnees and vulnerable host communities in urban and rural areas of the country. ARC is taking a multi-sectoral approach in responding to the needs of the beleaguered Somali population afflicted by natural and man-made recurrent crisis through a range of activities including; Economic Recovery and Market Systems, Health, Logistics and Relief Commodities, Protection, Shelter and WASH.

The Somali country program of the American Refugee Committee (ARC) has a full-fledged office in Mogadishu, Hargeisa, Kismayo, Laascaanood, Afmadow, Dhobley, Buroa and has been actively responding to the drought and famine crisis in Somalia since 2011. ARC is working closely with national and local authorities and with a number of the country based international and national organizations to galvanize coordinated lifesaving humanitarian assistance to the people in need.

Who we are

American Refugee Committee is and always has been about amazing global citizens taking action to change our world. Today, we're facing challenging global humanitarian crises that require 21st Century solutions. But we've found that co-creating together with impassioned, dedicated people, limited only by their own imaginations, remains the key to designing new solutions that resonate. We still believe that ARC should exist, first and foremost, as a platform for realizing the goodwill of everyday people – people from Sweden to Somalia, Minnesota to Malaysia, Uganda to the U.S.

We've found that something incredible will result as long as we begin the journey with amazing people, agree on a destination and move together towards it transparently and open to possibility.

If you are looking for a job, look elsewhere. If you are looking for a place where you can unleash your creativity, leverage your experience and that of those around you, we invite you to join us.

What you will do as Regional Global Health Advisor

As ARC's regional health guru, you will use your background in public health and strong skills in human-centered design to help us achieve a fundamentally different model of humanitarian health programming. We are reimagining humanitarianism for the 21st century, and we need your help in transforming our health programming to be radically patient-focused.

We have a unique approach to working with those we serve. Providing basic services just isn't our style. Our customers want more and you will co-create with an enthusiastic team that will support you with resources and inspiration in order to ensure the highest quality services, best performing staff, and a strong reputation.

About the Role

- You understand how to continually improve the household-to-hospital continuum of care in humanitarian settings, as well as how to build the capacity of country teams to design and deliver patient-centered health programs. Much of your day will be spent engaging with our country health teams electronically or in person to design health programs and implement patient feedback mechanisms to ensure high patient satisfaction and improve the quality of health services. You're not scared of constantly needing to adjust priorities, working under pressure, and engaging staff in new ways of thinking and doing.
- You recognize that humanitarian budgets are shrinking while the number of displaced globally is growing—and that requires a new way of addressing persistent problems. It's going to be your job to make sure that ARC's model of health programming is higher quality and more relevant, human, and impactful specifically because it has been designed for the end-user—the patient. You're not intimidated by co-creating with others within and outside the health sector to ensure that ARC's health services and programming are always designed with the patient in mind, and that our quality is always a cut above the rest.
- We believe strategy is a team sport. You'll work closely with the HQ-based Senior Global Health Advisor and field-based Senior Health Coordinators to support on-going quality improvement processes and to facilitate an engaging program design process.

About You

- You are an exceptional mentor, with the ability to motivate senior health leads and other members of the country health teams to initiate and follow through on quality improvement processes, and to design health programs and services using HCD methodology.
- You embrace entrepreneurial approaches; have an infectious enthusiasm for public health; and are devoted to refugees, internally displaced people, migrants, and communities affected by or recovering from conflict and emergency.
- This isn't your first time around the block—as such, you've had experience in an advisory role for an INGO, social enterprise, or donor, and you've used human-centered design approaches to develop and implement health innovations in humanitarian and/or developing country settings.
- You enjoy being involved in health program design, managing quality improvement processes, and are talented at managing expectations and your own time. You love co-creating across teams and are personable, helpful, and incredibly organized.
- You work well with a lot of freedom and do your best work in a culture that does the doable with whatever resources we have.
- You have an optimistic core and are joyful to the people you serve and work beside.
- You embrace ambiguity and have passion to invigorate the current state of humanitarian health programming and challenge the status quo.
- You deliver your work generously and take ownership of everything that lands in your lap.

Benefits

Work anywhere – Work from our office in Nairobi or anywhere else in the region, provided you are readily accessible to ARC country programs.

Health, dental, long-term disability, life and AD&D, MedEvac, Worker's Comp Insurance – We cover 100% of your health and 75% of your spouse/dependent's health. We also pay 100% of the premiums for long-term disability, life and AD&D insurance for you.

Retirement – We contribute 6% of your salary regardless of your contribution amount, after one year of service.

Flexible Leave Time – Between various leave time and holidays, you have ample opportunity to take time off when you need it.

Great Resources – Access to our Nairobi office, support from HQ staff in Minneapolis and access to global health conferences/trainings

If all of that sounds pretty great, you should stop by our (<http://arcrelief.org/join-us/>) and watch the video.

Application letter and copies of academic qualifications should be sent to: SMJobs@arcrelief.org not later than June 22nd, 2018.

American Refugee Committee is an Equal Opportunity Employer offering employment without regard to race, color, religion, gender, sexual orientation, gender identity, age, national origin, citizenship, physical or mental disability, or protected veteran status. American Refugee Committee complies with all applicable laws governing nondiscrimination in employment.